



## Biopharmaceutical Company

### CMMS Services: Data Migration

#### Key Project Details

#### About Client

Our client is an end-to-end biopharmaceutical company located in North Brabant Province, Netherlands. The company develops, produces, and packages pharmaceutical products, including tablet and injectable dosage forms.

#### Business Challenge

The NEXA team was hired by the Client Global IT Group to conduct work at their laboratory facility to migrate all instruments from their legacy paper-based CMMS to a new paperless electronic CMMS. The IT Group also decided to utilize our team's expertise to review their current data and to ensure all areas of enhancement were identified.

#### Project Challenges

The NEXA team was hired for their ability to successfully manage highly complex projects within the laboratory environment. The process included: migrating four (4) separate departments from a paper-based system to a paperless system. In doing so, calibration approval workflows and approval policies to facilitate the new system structure and maintain regulatory compliance were put in place.

Through both the expertise and knowledge-sharing model of our global team, we were able to advise our client on best practices and global regulation compliance, resulting in a seamless and comprehensive project phase execution.

#### Project Type

CMMS Data Migration to Paperless System

#### Location

North Brabant, Netherlands

#### Cost Savings

€287k

#### Project Duration

9-Months

#### Staff Assigned

Project Manager  
CMMS Engineers  
Quality Engineer  
Calibration Engineer



## Scope of Work

The work was executed to ensure a successful data migration, involving the following:

- Translate the Calibration Task Lists into an acceptable digital format
- Configure workflows and approval structure
- Create supplemental work instructions for system use
- Update SOPs for system requirements and compliance
- Classification Risk Assessment
- Calibration Interval Analysis
- CMMS Migration
- User Training & System Use Support

The project was executed across four (4) labs resulting in “go-live” with HyperCare support several weeks following project completion.

## Results

### Efficiency Benefits

- €287K in efficiency savings
- Reduction in admin time due to paperless process
- Reduction in unnecessary investigations

### Quality Improvements

- 28 SOPs updated; 1 new SOP created
- Asset information verified in field
- Updated task lists & calibration plans
- Fully electronic calibration approval process

### Migration to Paperless

- 1,600 assets migrated to paperless
- Removal of paper-based processes