

Exploratory Phase Evaluation (EPE) Client Interview: ElevateBio | Waltham, MA



One of NEXA's core values is to "operate the NEXA way, every day", which ensures our team executes work to a superior standard so that our clients' projects are delivered on time, on budget, and above and beyond the level that our clients expect.

In a recent interview with ElevateBio's Director of Facilities, Chris Corsetti, he shared feedback on his team's experience in working with the NEXA team on an Exploratory Phase Evaluation (EPE), and the results delivered that will assist ElevateBio in establishing a best-in-class asset management program.

What challenge was ElevateBio facing that initiated hiring NEXA?

As a start-up that operates lean, we wanted a third-party vendor to provide us with a thorough assessment of our asset management programs – specifically for maintenance and calibration. We were referred to NEXA to conduct an Exploratory Phase Evaluation (EPE) that would help us identify areas for optimization, recommend ways to improve processes and mitigate risk, and establish a baseline so we had a roadmap for how to make further improvements in our systems.

What made NEXA a good fit for your company?

We knew right away that the NEXA team would be a good fit with our team. Our research on the company showed very positive experiences. The team had a strong knowledge base, were easy to work with, flexible on schedule, personable and professional. Overall, a great experience on many levels.

What results did NEXA deliver?

Within a few weeks of work, NEXA delivered a full EPE report with their recommendations – with a focus on scheduling and reliability; and also included ways to improve our KPIs and schedule adherence metrics. We're still in the process of implementing some elements of it as we want to ensure we get it right-first-time, and build out a plan that's proactive rather than reactive. There were areas for improvement that NEXA uncovered during the EPE that our team already identified, but we intentionally did not make changes until we validated some of our own findings.

How will this help ElevateBio in the future?

We will implement the results from NEXA's EPE to assist us in establishing a best-in-class asset management programs, in particularly for new site start-ups. Our goal is to have systems and SOPs in place, so it's completely turn-key, making it easier to train our teams the "ElevateBio way" from the start, and get them up and running quickly and efficiently.

To learn more about NEXA's service tracks and our EPE guarantee, visit nexaeam.com/services, or contact us to speak with our team at nexaeam.com/connect.